

From: Marlene Dortch
Sent: Tuesday, April 15, 2003 12:49 PM
To: William Caton
Subject: FW: Docket 95-116

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Federal Communications Commission
Office of the Secretary

- ____ Original Message-----

From: SHIRLEY-GARNER@nyc.rr.com [mailto:SHIRLEY.GARNER@nyc.rr.com]
Sent: Thursday, April 10, 2003 10:37 AM
To: Marlene Dortch
Subject: Docket 95-116

A few people where I work and myself just had a conversation about the inability for communication companies to transfer customers phone #'s from one carrier to another. This is something that is long overdue. My cell phone drops calls constantly. I seem to always be in a dead zone. I would like to try another company but I would have to pay so much money that it makes no sense to switch. Even if I decided to switch I would loose a phone # that I've had for about 5 years. I use the phone for business and would not be able to contact everyone I've met in the past 5 years to give them my new #.

With all the advances made in technology I don't quite understand why this cannot be done.

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